

**LEVEL DESIGN AGENCY LTD**  
**56 PEMBURY ROAD**  
**BEXLEYHEATH, KENT, DA7 5LN**  
**Email: [charles@leveldesignagency.com](mailto:charles@leveldesignagency.com)**  
**Website: [www.leveldesignagency.com](http://www.leveldesignagency.com)**

### **Website Terms and Conditions**

Agreement Between LEVEL DESIGN AGENCY LTD and the User

By using this website, you agree to comply with the following terms and conditions. Please read them carefully. If you do not agree with any part of these terms, please refrain from using this website.

### **Age Restrictions**

This website is accessible to users of any age. However, if you are a minor (under the age of 18), and you are interested in our services, your legal parent or guardian must contact us on your behalf to discuss and arrange for the services you require.

### **Services Offered**

Our website serves as a platform for the following services:

#### **Design Services**

Sale of Design-Related Products

Social Media Management

Marketing Services

Merchandise Sales

Videography Services

Web Design

App Development

UX/UI Design

Communication Strategy

Photography Services

Product Design

Event Marketing

Please note that the availability of specific services may be subject to additional terms and conditions.

### **User Responsibilities**

By using our website, you agree to:

Adhere to our community guidelines.

Respect our team members and other users.

Not copy, reproduce, or use any content seen on this website or associated with LEVEL DESIGN AGENCY LTD for any monetary gain.

### **Privacy Policy**

We have a privacy policy in place to protect your data and privacy. Please read our Privacy Policy below for detailed information about how we collect, use, and protect your personal information.

[https://www.leveldesignagency.com/\\_files/ugd/ac3c0f\\_2c7-da961bd4e45f9ab678bdd4116ed75.pdf](https://www.leveldesignagency.com/_files/ugd/ac3c0f_2c7-da961bd4e45f9ab678bdd4116ed75.pdf)

## **Ownership of Content**

All content displayed on this website, including but not limited to text, images, videos, and graphics, is owned by LEVEL DESIGN AGENCY LTD or our partners. You may not use our content without explicit permission.

## **Refund and Return Policy**

We do not offer a refund and return policy as we do not sell online goods. In the case of problems with logistics related to merchandise, we will assist in resolving the matter; however, we are not liable for logistics issues or damaged products. We are the designers, not the deliverers.

## **Dispute Resolution**

Disputes will be handled via arbitration or litigation, depending on the severity or unresolved nature of the issue.

## **Termination of Access**

We do not have the capability to terminate users' access to the website. The website is strictly viewing-based, child-friendly, and does not host individual opinions.

## **Changes to Terms and Conditions**

LEVEL DESIGN AGENCY LTD reserves the right to modify these terms and conditions at any time.

## **Disclaimer of Liability**

Users use this website at their own risk. We take no liability for anything they see that they do not agree with or find offensive in any way. Content shall not be removed unless we deem it necessary for the benefit of the company.

## **Contact Information**

If you have any questions or concerns about these terms and conditions, please contact us at [help@leveldesignagency.com](mailto:help@leveldesignagency.com).

## **Effective Date**

These terms and conditions are effective as of October 28, 2022.